

Terms & Conditions

Venom Iron Doors strives to offer the upmost professional care to its customers and by doing so requests that each customer reviews the following information to gather clear and precise understanding of the terms & conditions before pursuing an order through Venom Iron Doors.

Disclaimer

This disclaimer is an agreement between Venom Iron Doors and the consumer. This Disclaimer sets forth the general guidelines, terms and conditions of your use of the venomirondoors.com website and any of its products or services collectively.

Restocking Fee & Cancellation

Venom Iron Doors requires a 50% restocking fee prior to any purchased merchandise leaving the warehouse.

Once merchandise has shipped, Venom Iron Doors is unable to cancel or offer a refund as all products are paid in full before they are in transit.

Venom Iron Doors ensures that all products will be delivered and installed damage free and in excellent condition. Venom Iron Doors agrees to fully cover any damages inflicted due to any negligence or alternative contributing factors while in the care of Venom Iron Doors.

Venom Iron Doors asks that all customers consider all outside factors prior to purchasing with Venom Iron Doors as Venom Iron Doors is not responsible for any damages inflicted due to natural wear and tear, exposure to natural elements, or any building codes/ordinances or guidelines which might prohibit the installation of a purchased product.

If approached by customer, Venom Iron Doors will offer recommendations for the correct hardware suited for each door purchase. Venom Iron Doors is not responsible for any hardware purchased by the customer that does not fit the requirements or specifications for the purchased door.

Representation

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Contacting us

If you have any questions about this Disclaimer, please contact us.

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